

# Solar Workforce Development: Jobs & Training Trends

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#### Jobs at all levels are on the increase

- Installers
- Sales Representatives
- Designers/Engineers
- Manufacturing personnel
- □ R&D Scientists
- Marketing
- ☐ Finance
- Policy & Program Managers



# 2007 Report from ASES

Renewable Energy and Energy Efficiency: Economic Driver for the 21<sup>st</sup> Century

- ☐ In 2006, there were 450,000 jobs in renewable energy throughout the US
- 196,000 direct jobs
- □ 256,000 indirect ones



# **Snapshot**

137 jobs from a variety of on-line renewable job listings over last few months

Job Classification	
Technical - Engineer	26%
Sales - Marketing	24%
Admin - Management	23%
Installation - Design	28%

Source: Liz Merry, Verve Solar Consulting



## As the solar market matures

- Moving from DIY to skilled trade work governed by state licensing laws
- Moving from small residential systems to larger, commercial ones
- Moving from "one guy does all" to differentiation in job categories



# Workforce Challenges

- 2 out of 3 employers have difficulty finding entry-level employees
- 3 out of 4 employers have difficulty finding experienced employees

Source: California's Solar Industry Workforce Study, March 2008



#### Installation Related Solar Jobs

- Entry-Level Solar Electric Installer
- Solar Energy System Installer
- Solar Energy Foreman
- Solar Installation Operation Manager
- Solar Energy Engineer/Designers

#### **Types of Training**

Consumers/General Public

Workshops, seminars - ½ day - 1 day

**Code Officials** 

Workshops – ½ day – 1 day

**Career Interest** 

Entry Level Course – baseline knowledge but doesn't qualify to install - semester-long course

Solar Installation Courses Stand-alone courses, continuing education (non-credit) courses, new energy certificates, associate degree programs

Apprenticeship upgrade

NJATC/JATC



# Training – catching up with market needs

- Training infrastructure for some solar occupations are reasonably welldeveloped in the US but too limited
  - Dedicated solar training centers (FSEC, SEI, NCSC, MREA, GLREA, etc.)
  - Community Colleges (Lane, HVCC, CCCC, ACC, SUNY Delhi, Madison Area, etc.)
  - NJATC and Local JATCs

Cape Cod Community

**Upper Cape Technical** 

**Technical High Schools** 

College along with

and Cape Cod



# **Training Trends**

- Community Colleges
   and Technical Schools
   (high schools) are
   offering Renewable
   Energy Courses
- Range from standalone courses, new energy certificates, associate degree programs



Lane Community
College integrates a
RE concentration
within a 2-yr energy
management degree
program



#### **Trends**

 Incorporating renewable and alternative energy technology into existing trade programs



- HVCC PV courses are part of the Electrical Construction and Maintenance Program
- SUNY Delhi PV as part of its existing curriculum in Electrical Construction and Maintenance



## **Trends**

 Classes are expanding from 3 to 5 day workshops to semester-long courses.



#### **Trends**

 Combining on-line with in-classroom training



Madison Area Technical College's Consortium for Education in Renewable Energy Technology (MATC CERET)



## Raising the bar for Solar Installers

North American Board of Certified Energy Practitioners (NABCEP)



The only credentialing body in the US that offers a third-party assessment of renewable energy practitioners



#### **Professional Credentials**

- □ Solar Electric (PV) Installer Certification
- Solar Thermal Installer Certification
- Small Wind Installer Certification under development



#### Certificant Pool

- □ PV Installer Certification
  - □Started in 2003
  - □As of today, \*421 candidates have become certified
  - □2 Exams per year
- Solar Thermal Certification
  - □Started in 2006
  - □As of today, \*56 Certificants
  - □2 Exams per year

<sup>\*</sup> Results of March 15, 2008 exam are not in yet.



# **NABCEP's Certificant Pool**

Region	% of Pool
California	36%
Northeast	17%
Mid Atlantic	8%
Midwest	10%
South	8%
West	16%
Northwest	3%



# Requirements

- Combination of experience and/or education is required to sit for exam
- Experience needs to include installations in a responsible role on the job
- Rigorous 4-hour test of knowledge and skills based on psychometric principles
- Signed Code of Ethics



- □ The NABCEP credential is not a license to engage in the practice of electrical contracting, or any other form of construction contracting in any state or local jurisdiction
- Local construction or licensing boards may recognize the NABCEP credential in addition to other requirements



# NABCEP has been awarded ANSI/ISO/IEC 17024 Accreditation



# New York Study

NABCEP-certified installers had fewer problems at time of system inspection than those of non-certified installers.

Source: PV Workforce Development and the Market for Customer-Sited PV. McRae et al. ASES 2008 Proceedings



# Survey

Installers cited credibility as the primary benefit of NABCEP.

Recognition and differentiation from competitors were also noted often.

Source: Think Energy Survey, December 2007



# NABCEP's PV Entry Level Certificate

- An assessment-based certificate program – course provides instruction and at completion, an exam is administered
- Demonstrates basic knowledge, comprehension and application of key terms and concepts of PV systems
- Course is tied to specific learning objectives



# NABCEP's Entry Level...

- Certificate by itself does not qualify an individual to install PV systems
- Brings new installers into the pipeline
- □ 34 Providers offering the Certificate





What about the training?

Are we teaching the right skill sets?





# IREC is the **North American Licensee**for the Institute for Sustainable Power's Quality (ISPQ) International Standard #01021 for Renewable Energy Training Accreditation and Instructor Certification programs



# 5 ISPQ designations

- 1. Accreditation for Training Programs
- 2. Accreditation for Continuing Education Providers
- 3. Certification for Independent Master Trainers
- 4. Certification for Affiliated Master Trainers
- 5. Certification for Instructors



Using the ISPQ International Standard as a guide, candidates need to show that the information they teach covers the full range of information required for a given subject.



The ISPQ Standard also describes the ethical and practical requirements and also outlines requirements for quality program management and administration.

#### Recommended Criteria

- Practitioner training courses should lead to defined workplace knowledge, skills, and abilities.
- Training should address issues of safety, codes, and core competencies.
- Training should be taught in an environment with appropriate facilities, tools, and safe practices.
- Training should offer a formal and planned learning structure where the learner receives some sort of feedback and the learner's progress is monitored.
- Instructors have to be qualified in content and teaching.



# **Task Analysis**

- ☐ The task (or job) analysis is a formal process for determining what people do, under what working conditions they do it, what they must know to do it, and the skills they must have to do it.
- □ Technical committee of subject matter experts is convened to develop the task analysis.



#### NABCEP's PV Installer Task Analysis

- Purpose is to define a standard set of competencies required of contractors who install gridconnected PV systems.
- Working safely with PV systems
- 2. Conducting a site assessment
- 3. Selecting a system design
- 4. Adapting the mechanical design
- 5. Adapting the electrical design
- 6. Installing subsystems and components at the site
- 7. Performing a system checkout and inspection
- 8. Maintaining and troubleshooting a system



#### **NABCEP's TAS**

- □ PV Installer Task Analysis
  - 8 Main Tasks
  - 58 Subtasks
- Solar Thermal Installer Task Analysis
  - 12 Main Tasks
  - 129 Subtasks
- Small Wind Installer Task Analysis
  - 8 Main Tasks
  - 93 Subtasks



#### Other Recommendations for Training

- Conduct a <u>skills assessment</u> by surveying local business, industry and government representatives
- Curriculum needs to include <u>real-world preparation</u>
- Make sure <u>prerequisites</u> have been established for each course or program



- Student's <u>performance</u> should be evaluated by written exams or other assessment methods
- Develop <u>alliances</u> and establish an active advisory committee with business and industry
- ☐ Establish partners for <u>articulation</u> and develop articulation agreements with technical high schools, community colleges, and four-year degree colleges and universities



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